Form PTO 1449	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE			ATTY DOCKET NO. 205114US2		SERIAL NO. 09/817,203	
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		40		APPLICANT			
LIST OF	REFE	RENCES CITED BY APP	PLICANT	Masumi YOSHINO, et al.			
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March 27, 2001 2142 U.S. PATENT DOCUMENTS EXAMINER DOCUMENT SUB FILING DATE							
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OTHER REFERENCES (including Author, Title, Date, Pertinent Pages, etc.)							
Development of Self-help Support System using E-mail and WWW, Hideaki Nagatsuma and Takeshi Nishimura, NEC C&C							
IBB	AW	Media Research Laboratories, October 7, 1998, pp. 3-121- 3-122 (With English Translation)					
	AX						
	AY						
	AZ	Additional References sheet(s) attached					
Examiner flow from					Date Considered 10/31/05		
*Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							